

BASIC CAR RENTAL CONDITIONS AND TERMS

- **Residents of the UAE** must have:

Passport

Valid Driver's License and minimum driving experience (according to a driver's license acceptable to the UAE authorities) - 1 year.

- **Non-residents** (tourists, etc.) should have:

International passport;

National rights;

International driving license (required depending on nationality) and minimum driving experience (according to driver's license) - 2 years.

▪ Minimum rental period is 1 day (24 hours) with maximum grace period of 1 hour, additional hours of rent are paid at a price equal to the cost of 1/3 day of rent.

- Minimum age of the driver - 25 years.

▪ Cancellation of the order by the client must be made in writing and sent at least 48 hours before the start of the rental to the e-mail elcoherentcar@gmail.com, in case of notification less than 48 hours, a penalty will be charged in the amount of the car rental for 1 day.

- Not to take the vehicles outside UAE territories.

▪ Vehicles are for paved road use only. It is forbidden to use the car for rallying, racing, drifting, driving through pool of water, any type of off road driving (including driving in the desert, etc.). Insurance does not cover for any damages or losses in case the vehicle is used for these activities. In case of violation of the above, the driver is fully responsible for any damage.

▪ Only name of drivers mentioned in the agreement are allowed to drive the vehicle, transfer of vehicle control to third parties is prohibited. If this condition is violated, the Owner will charge 2000 AED, and the Hirer shall be fully responsible for the rented car.

▪ Not to sub-let or give possession of the vehicle to third party and use the vehicle for illegal, criminal or for any purpose other than for those the vehicle is intended for. Insurance is not covered in case the vehicle is used for these activities.

▪ Hirer is not allowed to drive over 150 km/h, if the driver exceeds this speed limit, he will be warned twice and on the 3rd occasion will receive a fine of 2000 AED, in case of a repeated violation Owner will withdraw the car and the remaining rental period and deposit will not be returned.

▪ Hirer is solely responsible for compliance / non-compliance with traffic regulations during the rental and accept all liabilities and pay all fines and other related expenses incurred due to violation of traffic, municipality and local laws. Upon receipt of a traffic violation notice, EL COCHE RENT A CAR LLC provides the details of the driver to the responsible agency and charges an administrative fee of 200 AED.

▪ Owner will charge 800 AED for each body damage or scratch on the paint the car as well as car wheels emerged as a result of careless and improper use of the vehicle (The amount may be reduced, depending on the degree of damage) and further on the estimated cost of the repair.

▪ Hirer warrants that all fluid levels (oil, water, etc.) and tyre pressures are maintained at the correct level, and accepts financial liability for any damage from use of the vehicle below the specified required levels.

▪ For driving under the influence of alcohol or other psychotropic substances, a criminal case is immediately initiated against the driver, arrest is applied. Similarly, drivers who fled the scene of an accident and are guilty of an accident that resulted in the death of a person are punished.

- When renting a car, a deposit is made in the amount of 2,000-5,000 AED (depending on the type and cost of the selected vehicle).

- Possible fines for violation of traffic rules are calculated from the deposit, as well as fines for not paying parking.

▪ The deposit will be returned after 30 days (this period is due to delays in obtaining fines from the police). The Owner charges an additional 10% from each fine sent (these are the costs of paying the commission).

▪ The Salik (Dubai's automatic road toll collection system) is deducted from the deposit in the amount of 5 AED for each passage through the special gates.

▪ In the event of an arrest (evacuation) of the car, 1500 AED will be charged in addition to fines for incorrect parking, as well as reimbursement of expenses for the entire time of the arrest of the car.

▪ Insurance - included in the cost of car rental, if the accident was caused by the driver (red police report), the Hirer undertakes to pay a fine of 1500-2500 AED, depending on the make and model of the car rented, and also pay the time during which the car is in repair (because the insurance company does not cover a simple car during the repair after the accident by fault of the Hirer).

- In case the driver is not guilty (green police report) the Hirer pays nothing.

▪ In the event of an accident, the driver must immediately call the police (999). The vehicle must not be moved until a police report is filed, a police report acceptable to the insurance company must be obtained in order to process the insurance claim.

- In the event of an accident or damage, the driver must not remove the vehicle without informing the Owner.

▪ If for any reason it is not possible to obtain a police report for insurance compensation, the Hirer undertakes to pay a fine, all expenses for repairing the vehicle, damage to third parties, including loss of income during the downtime of the vehicle.

▪ After inspecting the scene of the accident by the police and drawing up a protocol, the Hirer undertakes to pay for the transportation of the car to the workshop or to the place indicated by the police, and then to the workshop.

- It is forbidden to repair the car on your own or with the involvement of third parties.

- The insurance does not cover if the car is used in violation of the terms of the Agreement.

▪ In case of violation by the Hirer of the terms of the agreement and (or) causing damage, loss or theft of the vehicle or its part for any reason, regardless of his fault or the fault of the additional driver specified in the agreement, or the person to whom control of the vehicle has been illegally transferred, is obliged to pay the sum of all incurred losses and expenses of the Owner (including the cost of restoring the car, repair costs, compensation for depreciation, fines, etc., and all loss of income during downtime).

- Hirer must return the car in a clean condition.

- Smoking in rental cars is strictly prohibited.

- Hirer pays 1000 AED for dry cleaning if the vehicle is returned with cigarette smoke or dirt.

▪ Hirer undertakes to return the car in good condition, without obvious defects/ damages, with all documents and accessories, within the period specified in the agreement and at the specified place.

- Owner has the right to apply a penalty for not returned or damaged keys/documents to the vehicle - 2500 AED.

▪ Failure to return rented equipment or return of damaged equipment (child seats or other equipment specified in the agreement) is subject to a fine of 1000 AED. This penalty also applies for lost or damaged license plates.

▪ The car is rented and returned with a full tank of fuel or with the same fuel level as received, or you must pay for the missing fuel level (calculated at the actual cost of fuel) + 100 AED refueling fee.

▪ If the car is returned before the end date of the rental period, the rental price will be recalculated based on the rates for the actual daily rental period and a penalty of 500 AED.

▪ Owner has the right to seize the vehicle and terminate the agreement, charge an early termination fee if the Hirer abuses the vehicle for illegal or criminal activities, has frequent accidents (2 or more), has received 2 or more traffic tickets, does not pay any other amount due to the Owner, more than 3 days from the date of payment.

▪ In the event of a technical malfunction (breakdown), an accident or if the rental car becomes unsuitable for use for other reasons, EL COCHE RENT A CAR LLC provides another replacement car.

▪ In the event of unforeseen circumstances, EL COCHE RENT A CAR LLC reserves the right to cancel the car booking by notifying the client by e-mail or by phone.

- Delivery and return within Dubai, within other emirates is paid additionally. You can find out the exact cost by phone.